



Workshops & In-house Training

Build capacity in UX research and design

You want to build greater awareness and knowledge in UX research and design within your team or organization. Our bespoke in-house training solutions provide exactly that, with a mix of theory and practical applications delivered by Akendi professionals in the field.

THIS SERVICE HELPS TO...

Ensure your design teams stay current

Bring experience design to the forefront of your organization

Create greater awareness of the impact of experience



WHAT YOU GET

Workshop and course attendees will:

- ✓ Gain a focused understanding of the UX design process and the specific techniques in their industry and design process
- ✓ Receive guidance, insights and training from the founders of Experience Thinking™
- ✓ Get certified for your UX research and design knowledge in your organization



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HOW WE DO IT

- 1 To start, we discuss with you the learning objectives for your team in user experience design, service design and/or user experience research.
- 2 We tailor our courses to your team's skill level, the types of experiences you typically design, and areas of focus.

- 3 We deliver in-person UX training in Experience Thinking™ for specific industries, domains, and applications, from information architecture to interaction design, usability testing, experience mapping, service design, and more.



About Akendi

Akendi is a human experience design firm with 16+ years of successful collaborations, leveraging equal parts research-led analysis and inspired creative design. Our multi-disciplinary team of 15+ specialists help your organisation to deliver exceptional experiences and provide strategic insights to put you a step ahead of the competition.

Our Services

We ideate, strategize, research, design, test and construct all aspects of the customer and user experience, ensuring intentional experiences that meet citizen, customer and user needs. Every time.

Call For Consultation

Learn how our user-centered approach can help you. We offer complimentary telephone consultations and educational white papers. Contact us today!

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